ID.me

GETTING READY & SUBMITTING YOUR ID

Confirm your identity independently in just 5–10 minutes using your smartphone.

WHAT YOU NEED BEFORE YOU START



Smartphone



Government ID
(Original Physical Card)



SSN
(9-digit number)

PHASE 1: SET UP & CONSENT



Sign in/Create

1. **Initiate Verification**
   (Click "Sign in with ID.me" button)
2. **Access Your Wallet**
   (Log in or Create & Secure with MFA)
3. **Select Pathway**
4. **Accept Privacy Terms**
   (Consent to data sollection)

PHASE 2: SNAPPING A PERFECT ID PHOTO



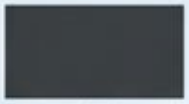
Camera Access

5. **Open Camera**
   (Initiate document capture tool)
6. **Capture & Confirm**
   (Follow on-screen guides, review text)

ID PHOTO TIPS



DO: Straight-on angle



DO: Flat, dark surface



DON'T:
Cut off edges



DON'T: Blurry photo or fingers blocking info

ID.me

VERIFYING YOUR IDENTITY & SHARING

Complete the face match check and finalize your account setup.

PHASE 3: TAKING A GOOD VIDEO SELFIE



Grant Camera Access





Processing

7. **Grant Permissions**
   (Allow camers access)
8. **Record**
   (Face camera, center face, hold still until "Processing")

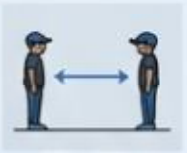
SELFIE TIPS



LIGHT FRONT-ON
(Eliminate shadows)



CLEAR THE FRAME
(Remove hats, glasses)



PERFECT DISTANCE
(Phone one foot away)

PHASE 4: FINALIZING DETAILS & AUTHORIZATION



Allow

9. **Enter Address & Phone**
   (Residential details)
10. **Add Your SSN**
    (Initiates soft credit check)
11. **Final Review**
    (Double-check summary data)
12. **Share & Consent**
    (Allow sharing with partner organization)

TROUBLESHOOTING HELP

Stuck? Try Video Call
(Automatic option if self-service fails)

Need answers? Visit Help Center or Contact Support