



How to Look Up a Client on Medicare.gov

Start by going to www.Medicare.gov.

The screenshot shows the Medicare.gov homepage. At the top, there are links for 'Español', 'Print', 'About Us', 'Glossary', 'CMS.gov', and 'MyMedicare.gov Login'. The main header features the 'Medicare.gov' logo and a search bar with the placeholder 'type search term here'. Below the logo is a row of navigation buttons: 'Sign Up / Change Plans', 'Your Medicare Costs', 'What Medicare Covers', 'Drug Coverage (Part D)', 'Supplements & Other Insurance', 'Claims & Appeals', 'Manage Your Health', and 'Forms, Help, & Resources'. A large banner area contains the question 'Is my test, item, or service covered?' with a search input field and a 'Go' button. Below this are three green buttons: 'Find health & drug plans', 'Apply for Medicare', and 'Get started with Medicare'. Two yellow banners provide updates: 'New measures for home health services' with a 'Learn about new measures' link, and 'Get your Medicare Summary Notices (MSNs) electronically' with a 'Go paperless' link. A section with three columns offers further assistance: 'Address change/Medicare card issue?' with a dropdown for 'Select your card issue...' and a 'Go' button; 'Information for my situation' with a dropdown for 'Select your situation...' and a 'Go' button; and 'Find someone to talk to' with a dropdown for 'Select your state...' and a 'Go' button. At the bottom, there are links for 'Find doctors, providers, hospitals, plans &', 'Blogs', 'News', 'Videos', and a blue button with a dollar sign icon labeled 'Get help with costs'.

Put your cursor on Sign Up/Change Plans, and come down to Check My Enrollment. Click on it.



You will be asked for basic Medicare information. Be sure to enter it EXACTLY as it shows on the Medicare card. If there is a “Jr.” or “Sr.” for example, be sure to include that. Once you have entered that information, click on Continue.

Check Your Enrollment

Use this tool to check your current and future enrollment

Enter Your ZIP Code:

Enter Your Medicare Information:

Enter Medicare Number:
Example: 123456789A

Where can I find this? 

Last Name:

Effective Date for Part A:
Not Part A? [Select here.](#)

Date of Birth:

This page is secured to protect your personal information.

[Continue](#)

If your client only has Part B (of if you are trying to narrow own their Part B date), click on the blue link that says “Not Part A, Select Here” and it will change to Part B.

Effective Date for Part A:
Not Part A? [Select here.](#)

Effective Date for Part B:
Not Part B? [Select here.](#)

If the information you have provided matches what is on file with Medicare, you should be provided with information on current (and future) enrollment information.

Your Current Plan(s)
You are currently enrolled in:


Humana Preferred Rx Plan (PDP)	S5884-143-0	View Plan Details
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Your Current Subsidy
Full Benefit Dual Eligible [?]

Your Future Plan(s)
Beginning 6/1/2016, you will be enrolled in:

UnitedHealthcare Dual Complete (HMO SNP)	H4590-020-0	View Plan Details
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If you recently enrolled in plan other than the one listed, it may not be reflected in Medicare's system. For online enrollments submitted on the Medicare.gov web site, you can check the status of your enrollment by entering your confirmation number in the box below. For all other enrollments, you should contact the plan directly to get an update:

Confirmation Number: 

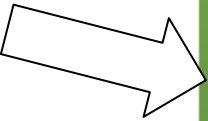
Clicking the Plan Details link will provide additional information on the plan. (This will provide a LOT of information!)

Your Current Plan(s)
You are currently enrolled in:

Humana Preferred Rx Plan (PDP)	S5884-143-0	View Plan Details
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If your client has Medicaid, that information will be visible. Here, the client is a Full Dual, so would qualify for a SNP plan.

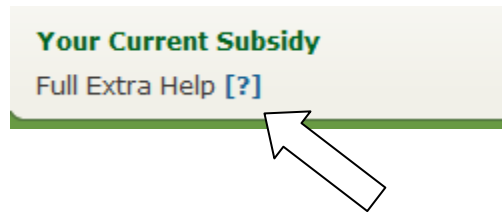


Your Current Plan(s)
You are currently enrolled in:

Humana Preferred Rx Plan (PDP)

Your Current Subsidy
Full Benefit Dual Eligible [?]

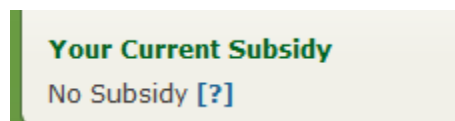
Clients with LIS will be shown as having “Extra Help”.



Either of these subsidies will let you know there is a Special Election available to you for an enrollment.

Clicking on the blue question mark will give additional information on the subsidy.

If there is No Subsidy, it will tell you that as well.



Please Note that the system will NOT show if the beneficiary is on a Medicare Supplement. It will show as Original Medicare. If they have a Drug Plan, that information will appear on the site.